

## Privacy Policy

TCValuations, Inc. is highly sensitive to the privacy interests of consumers and users of the TCValuations.com site. We will not collect personal information about you unless you provide us that information voluntarily. Any non-public personal information that you may provide to TCV will be used solely for the purpose given at the time it is collected. TCV will not sell, license, transmit or disclose this information outside of TCV and its affiliated companies. TCV has adopted the following Privacy Policy applicable to information about consumers that it acquires in the course of its business:

- Acquisition of Information. We do not acquire any more information about consumers than is required by law or is otherwise necessary to provide a high level of service efficiently and securely.
- Inaccuracies. Upon request, we offer the consumer/user the ability to have inaccuracies in contact information corrected. Contact TCV and we will take the appropriate measures to have inaccuracies corrected.
- We train all of our employees about the importance of privacy. We give access to information about consumers only to those employees who require it to perform their jobs.
- Disclosure to Third Parties. We will provide individually-identifiable information about consumers to third parties only if we are compelled to do so by order of a duly-empowered governmental authority, we have the express permission of the consumer, or it is necessary to process transactions and provide our services.
- Privacy and Our Business Partners. When we make our technology or services available to business partners, we will not share with them any more consumer information than is necessary, and we will make every reasonable effort to assure, by contract or otherwise, that they use our technology and services in a manner that is consistent with this Privacy Policy.
- Links to other websites. The TCValuations.com website links to other websites, not owned or controlled by TCV. We cannot be responsible for the privacy practices used by other website owners or the content or accuracy of those other websites
- Refunds. Our refund policy is “just ask”. If you are not satisfied or feel there is an error in the product received, please contact us at [cs@tcvaluations.com](mailto:cs@tcvaluations.com). We will review the request based on its merits and inform you of the outcome via email. Or if you feel it more appropriate, fill out the [complaints](#) form on our web site. We will review the request based on its merits and inform you of the outcome via email. Please note that federal regulations require data to substantiate value considerations. In that case, we will share what is required with you.

If you have questions about this privacy policy, please contact us.